



Thank you for supporting YOUR Hospital *ANNUAL REPORT 2012-2013*



Our Mission

"To work with the community to raise and manage funds to enhance patient care and further education at the QE II Regional Hospital and the new Grande Prairie Regional Hospital."



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Message from the Chair and Executive Director

The QE II Hospital Foundation Board of Trustees and staff would like to express our gratitude to our wonderful community for all the support that we've received over the last year. We are committed to the health care needs of our patients and strive to bring new and improved services to the QE II Regional Hospital and the new Grande Prairie Regional Hospital in the near future. Over the last year, some of the new equipment and services that have been provided include ICU hypothermia equipment that is crucial for cardiac and trauma patients, implementation of new MRI services for children so families won't need to travel to Edmonton as often and state of the art pieces of specialized equipment for our Surgical, Palliative and Obstetrics departments. The success of the past year wouldn't be complete



Scott Lissoway, Chair Cindy Park, Executive Director

without mentioning the very important services that are none tangible as well, including the Therapeutic Clown program which brings smiles to sick children and our Visual Arts program that brings warmth and joy to patients through the healing medium of art. Healthcare improvements in our community continually improve and this is most evident with our recently expanded Emergency Department. The ER that was originally built for 22,000 visits per year now has the capacity to handle 50,000 patients. Our hospital, our patients and their families and our community depend on these improvements and we couldn't do it without the amazing support of our donors. We look forward to the year ahead and thank you for your continuing support.

Board of Trustees



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Alistair Bain

Trustee





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Trustee



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Dr. Joan Libsekal Trustee



Derek Hall Trustee

Message from the QE II Hospital Vice President



Joan Libsekal, RN, PhD Vice President Grande Prairie QE II Regional Hospital

We are very grateful to have the QE II Hospital Foundation working so closely with us in making the QE II Regional Hospital a better, well equipped and caring place to be. Because of fund raising initiatives through the Foundation we have been the recipients of much needed new equipment and the start up of new programs such as the Pediatric MRI.

This past year we experienced the value in working together as our Intensive Care Nursing Staff and the QE II Hospital Foundation jointly raised money for a hypothermia machine. This equipment is in use in the Intensive Care Unit helping patients. This is just one example of how we have benefitted from the QE II Hospital Foundation and the kindness and generosity of the people of our community.We appreciate the involvement our QE II Foundation Board members have in events with the staff, physicians and volunteers at the QE II Regional Hospital, whether it is flipping pancakes, handing out hamburgers or selling 50:50 tickets at our Staff Appreciation events.

Together, we are building a better, stronger, and well equipped hospital where our patients receive quality care from caring health professionals and staff. Thank you for a very successful year.

The Queen Elizabeth Hospital Foundation is led by a 12 member volunteer Board of Trustees of community leaders that lend governance and direction for the Foundation. Our trustees have a diversity of professional, business and academic backgrounds and bring a wealth of experience, knowledge and skills to the boardroom table. These ambassadors give freely of their time and their expertise to carry forward the work of the Hospital Foundation.

QE II Hospital Foundation Office Staff





Cindy Park Executive Director



Michelle Lukwinski Office Administrator



Val Buchaski Finance Officer



Carrie Klukas Visual Arts Coordinator

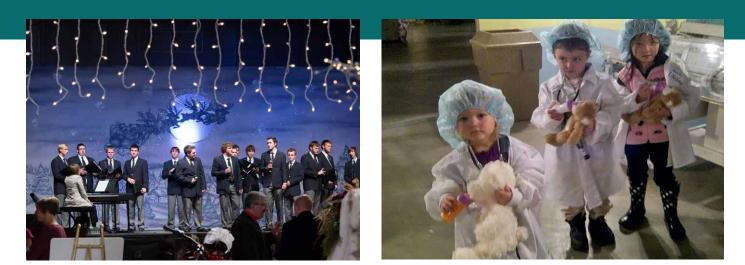


Butterny Therapeutic Clown



Nearly 13,000 visitors came in support of the 24th Annual Festival of Trees at the TEC Center again this year. The Gala event sold out with over 500 people in attendance. All who attended enjoyed an elegant evening of champagne, a gourmet meal, auction and live entertainment. Friday hosted our Senior's Day Tea

during the day and our 2nd Annual Mistletoe Magic event in the evening. This sold out event was filled with entertainment and exquisite food presented by Grande Prairie's local chefs. We would like to extend a huge thank you to all of the chefs and restaurants who participated.



NEW at Festival this year was the addition of our Teddy Bear Hospital. The 600 sq. ft. Hospital features different interactive areas filled with bears that are in need of care. Children of all ages had the chance to dress up like healthcare professionals and cared for these sick or injured bears all while learning about healthy living. Sunday's sold out Teddy Bear Breakfast was a great way to end

the weekend. The room was filled with smiles and laughter as families and friends visited while decorating pancakes with M&M's and chocolate syrup. Heaps of teddy bears were donated during this event which was later given to the Pediatric Department at the QE II Hospital.



We would like to thank each one of the 400+ volunteers that helped make the Festival an experience that both children and adults will remember. We would also like to thank our sponsors and our community. We are proud to say that it is because of your continued support that we were able to raise over \$285,000 this year. The funds raised will go towards enhancing patient care and further education at the QE II Regional Hospital.



My Pager is a Child's Cry

My pager call is a child's cry. I hear in the distance a sniffle, a sob, a cry....I soon find the little one and she is sad and frustrated, and at this point slightly untrusting. At first glance I don't say much... I smile; I call the little one Beautiful and softly start blowing bubbles in the sunlight of her room... Beautiful soon notices the sparkling bubbles and stops crying, she watches for a moment and then reaches up to catch a bubble. What happens next is amazing. In that moment a genuine smile appears across Beautiful's face. It amazes me that the smallest gesture can create the biggest smile.

My hours at the hospital are counted by the smiles of the children. Smiles from children are contagious. Recently I was spending time with a sweet one in the cancer clinic. My magic cart is of great interest to many at the hospital, staff as well. I have shown this little one many of my magic tricks and one day she pulled me aside and said "Butterfly, can you show ME how to do that trick?" I paused for a moment and decided yes. I scooted her aside away from any on-lookers and took a few minutes to teach this little girl how to perform a magic trick. She practiced for a bit and then to my surprise 10 minutes later she was going around the cancer clinic performing her trick for everyone. I stood back and looked around, yep, smiles are contagious.

I have seen the very sick, lots of broken bones, the stressed, the hurting, the untrusting, the broken hearted, and the dying. I have been involved in the distracting before surgery, the rocking of a little one when mom just needs a few minutes for a shower, and the times of encouragement where having some fun picking out a cast color is more important than worrying about the cast itself.

Gestures of love and trust mean the world to the little ones. You learn to become creative and work with their very real fears instead of against them. I remember a sweet little boy being so scared of his IV pole, hating his IV Tubes and all the other hook ups. So we covered his IV bag in fish stickers and made a big sign that said "Don't feed the fish...because the fish are feeding me." We attached the sign to the IV pole and the bag soon became a work of art, something he was proud of instead of being feared.

I feel honored to be invited into a hospital room to share a story, to perform a trick, give a gift, make a craft, distract from a procedure, rock a baby, paint nails with the teens, and to love that person in whatever moment or stage they are in. I received this little note last week from a parent who has lost her son shortly after I was given the privilege to visit her precious Jewel, *"Thank you for being who you are. I know firsthand having someone visit a child in the hospital that is there solely to make them laugh and take their minds off of why they're there, is a true blessing. People like you help make a stressful thing that much easier. Thank you for using your gift to help others. "*

Thank you to all the parents who give me precious time with their little ones...and all the people and businesses who help support this program and make it happen.

Bravery Bead Program

Where did the program begin?

The Bravery Beads Program started at British Columbia Children's Hospital in 1999. The idea for the program came about when a pediatric social worker welcomed her teenage son home from a wilderness camp and found that he had a string of beads to commemorate milestones achieved on the trip. When she realized how much her son valued the string of beads and how easily he was able to tell the story of each experience, each one represented by a colored bead on the necklace, she theorized that children who have to travel the difficult journey through cancer treatment, and other medical conditions requiring hospital care, would treasure a beaded necklace as well. She and her colleagues developed the idea and the Bravery Bead Program was born!



What is the Bravery Bead Program?

The Bravery Bead Program is a program for children which allows them the opportunity to collect a different bead for procedures, tests and events they participate in while visiting the QE II Hospital for care. A necklace or string of beads represents the unique and sometimes difficult journey of a child having to spend time at the hospital. Receiving a special bead for each procedure they go through also gives them a visual way to tell their story.

These beads become a valuable keepsake that is viewed as a badge of courage for these children. When a child begins their difficult journey, they are first given a necklace with their name on it. As they undergo treatments, surgeries, chemo or any other therapy, they will receive a special bead signifying the experience; these are called Bravery Beads and help commemorate these milestones.

Why now here in Grande Prairie?

On September 25th, 2012, the QE II Hospital Foundation was very fortunate to have a community organization such as Canadian Tire step up and generously fund this whole program.



How has the program made a difference?

A parent said that the Bravery Bead Program has allowed her son to talk about his journey through treatment to his brother and to the other members of the family.

"I think this program is very great because it gives us kids a reason to want to come back. It shows how brave we are!" says a 12 year-old patient. Another child explains "Bravery Beads make me feel brave and special and nice....the beads remind me of all the brave things I have done, and that makes me feel good....(they) make me feel joyful and cheerful inside...I feel good inside when people say nice things about my beads....I feel proud!" As one parent described it, "The necklace gives my child a voice for sharing."



Visual Arts



"Healing through the Arts can show you that life can be more, or in some way, better than before. True healing is not waiting for time to heal. It is creating the opportunities where healing takes place and the process of mending can make us stronger. Creation and healing are the same energy. They transform pain, rather than being destroyed by it. Art heals by accepting the pain and doing something with it."

- Shawn McNiff

Why is healing through the Arts necessary?

We don't plan for cancer, sickness or injuries. Often these experiences catch us by surprise and can dramatically change our lives. The field of art therapy is discovering that art can be a powerful means of emotional and spiritual healing. The QE II Hospital Foundation is proud to have

been involved this year with installing ceiling paintings in the Palliative Care Suites and putting the finishing touches to the Roof Top Garden.

The installation of these ceiling paintings are one way to incorporate humanistic care into healthcare services by allowing palliative patients reprieve from the monotony of the standard t-bar ceiling while being confined to one room in the hospital. The Pediatrics ward also benefited from the face lift of the rooftop garden adjacent to the ward. This garden is not your typical garden where one can explore outside; in fact it can only be viewed through the windows adjacent to it. It is a fanciful garden of whirling sculptures, giant building blocks and multicoloured images produced by local artisans and volunteers. The garden was designed to dispel the boredom and provide



insight to a child's imagination. Both projects bring about a healing of the physical and mental well being of the patients' stay at the QE II Hospital. This is still a new field of the healing process that plays a critical role in our healthcare system that we are excited to be part of.

2013 Campaign

Chillin' in the ICU

January 2013 the QE II Hospital Foundation launched their annual campaign, this year efforts were directed towards the purchase of a Hypothermia Machine for the ICU department at the QE II Hospital. This equipment is vital in helping to reduce brain damage and in saving lives of cardiac patients.

This campaign generated an outpouring of support from the staff at the QE II Hospital and on January 31st, 2013 the staff organized a very successful fundraising event at Maddhatters raising nearly \$18,000 towards the purchase of a Hypothermia Machine.

Did You Know?...

That 75% of people who suffer from cardiac arrest have only a 5% survival rate? The hypothermia machine reduces serious brain damage by 50% and lowers death rates by 25%.

What is a Hypothermia Machine?

When a patient suffers a cardiac arrest, a hypothermia machine is used to cool the blood, lowering the body temperature and more importantly, the brain's temperature to help reduce the possibility of neurological damage or loss of life.

How does it work?

Induced hypothermia is a process where a patient's body temperature is cooled to between $32 - 34^{\circ}$ C for a 24 hour period. Cooling the patient reduces the brain's need for oxygen which helps to reduce the damage that typically happens after the heart is restarted and blood flow to the brain is returned. By slowing the blood flow to the brain, the body has time to flush out some of the toxins that are created during a cardiac arrest which can lead to irreversible brain damage. The patient is then warmed up gradually at a rate of 0.5°C an hour until a normal body temperature of 37.5°C is achieved.



Campaign



State-of-the-Art Surgical Table in use at the QE II Hospital

Spine related surgeries are easier now due the purchase of the Jackson Spine Table System that allows operating staff to move or roll over patients in mid-surgery, without actually having to touch them. Even X-rays can be performed mid surgery without having to move the patient, ensuring the patient will have the best possible outcome.

Donations



The Shoppers Drug Mart Tree of Life campaign raised over \$11,000 which will be directed towards enhancing women's health in this community.



Neil & Associates Inc. presents a cheque to Cindy Park, Executive Director, for \$18,000 for specialized equipment for the QE II Hospital.



Commvest Realty generously donates stuffed animals to the Pediatrics Department at the Queen Elizabeth II Hospital.



Butterfly accepts a donation from the Swan City Rotary Club in the amount of \$2,500.



Tim Hortons presents a \$14,000 cheque to the QE II Hospital Foundation from the 2012 Smile Cookie Campaign.



Lions Club Board Member, Donna Coulter, presents a cheque for \$1,000 to Cindy Park, Executive Director of the QE II Hospital Foundation.



The Therapeutic Clown Program receives a donation from RBC Royal Bank Foundation for \$10,000.



The Grande Prairie Fire Fighters Charitable Foundation donates \$2,500 towards the Therapeutic Clown Program.



The New Horizon Co-op 75 Year Gala celebration raised over \$25,000 which was generously donated to the QE II Hospital Foundation.



Therapeutic Clown, Butterfly, accepts \$2,000 and various toys from Jesi Millhouse and Dawn Lee from Grande Prairie's Toys for Tots.



Scott Lissoway, Chair, accepts a cheque from Pembina for \$25,000 which will go towards specialized medical equipment purchases for the QE II Hospital.



The QE II Hospital Foundation benefited again this year by receiving \$50,000 that was raised from the 2012 Dream Home Lottery!

2012 Bursary Awards



Sarah Joan Alward Bursary Scott Lissoway presents \$2,000



Sarah Joan Alward Bursary Scott Lissoway presents \$2,000 to Amber Peterson



Sarah Joan Alward Bursary Scott Lissoway presents \$2,000 to Tegan Ruether



Dr. Phil and Vi Sunohara Surgical Nursing Bursary Scott Lissoway presents \$2,000 to Carlee Olsthoorn

Sarah Joan Alward Bursary - Serena Westad recieves \$2,000 (Not pictured)

Kay McVey Smith & Carlstrom 3rd Annual Golf Tournament



The QE II Hospital Foundation would like to thank Kay McVey Smith & Carlstrom for all the hard work and planning they put into making this annual event successful. For their 3rd annual golf tournament, the money raised was donated to 18 local non-profit organizations with the QE II Hospital Foundation being one of them. Last year's event raised \$3,489.06 on our behalf. Please check out their web page to see how you can help support their next annual golf tournament.



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www.mylawteam.ca/charity-golf



The NEW Grande Prairie Regional Hospital

Spring of 2017 is the expected opening date of the NEW 64,000 square metre Grande Prairie Regional Hospital. The construction is underway with the building foundations and to provide water, gas, sewer, storm water management and vehicle access to the site. Detailed design development is still underway and tenders for the building structure have been awarded.

This hospital will provide a wide range of healthcare services, including surgery, cancer care, ambulatory primary care, outpatient mental health, emergency and community health services. It will house a 200 inpatient single rooms, including medical, surgical, rehabilitation, intensive care, cardiac care, obstetrics, neonatal intensive care, pediatric and mental health beds. This hospital will also include a 4,000 square metre healthcare training facility in partnership with the Grande Prairie Regional College and a state-of-the-art cancer centre with two new radiation vaults. Ambulatory programs will include specialized diagnostic procedures/clinics and medical day care, cardiac/respiratory programs that will provide localized testing and treatment to patients with cardiac and respiratory disease processes. Patients will also have access to cancer radiation treatment without having to travel to Edmonton.



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Candace Steck Candice Mills **CANFOR** (Canadian Forest Products Ltd.) CANFOR (Canadian Forest Products Ltd.) **Caprice Fashion Wear** Carmen Haakstad Carol Bell Carol Breau Carol Culp Caroline Cleave **Caron Education Foundation Caron Measurement & Controls** Casandra Jordan *Catherine MacKenzie* Cecile Angen Cecilia Dixson Century 21 Realty Charles Cottrell Charles Longmate Charles Mumert Cheryl VanEerden **Chester Sorgaard** Chrenek and Dion Investment Advisors Chris Eikland Chris Warkentin Christ Community Church Christine Cook **Christine Stalker Christine Williams** Christine Yakel **Cindy Dietrich Cindy** Park Cindy Purves City Furniture (G.P.) Ltd. City of Grande Prairie Claude Fox Clean Harbors Cled Lewis Cledwyn E. Lewis Professional Corporation Cliff Davison CN Cody Hunter Colin Hrychiw **Community Futures Grande Prairie &** Region **Connie Lambert ConocoPhillips** Canada

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INDEPENDENT AUDITORS' REPORT

To the Directors of Queen Elizabeth II Hospital Foundation

We have audited the accompanying financial statements of Queen Elizabeth II Hospital Foundation, which comprise the statement of financial position as at March 31, 2013 and the statements of changes in fund balances, revenues and expenditures and cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian generally accepted accounting principles, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Independent Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified audit opinion.

Basis for Qualified Opinion

In common with many charitable organizations, the Foundation derives revenue from various cash sales, donations and contributed materials, the completeness of which is not susceptible of satisfactory audit verification. Accordingly, our verification of these revenues was limited to the amounts recorded in the records of the Foundation and we were not able to determine whether any adjustments might be necessary to contributions, excess of revenues over expenditures, current assets and net assets.

Qualified Opinion

In our opinion, except for the possible effects of the matter described in the Basis for Qualified Opinion paragraph, the financial statements present fairly, in all material respects the financial position of the Queen Elizabeth II Hospital Foundation as at March 31, 2013 and the results of its revenues and expenditures and its changes in fund balances and cash flow for the year then ended in accordance with Canadian accounting standards for not-for-private enterprises.

Grande Prairie, Alberta June 25, 2013

Flitcher, Muchyh + lo

Chartered Accountants

Statement of Financial Position

March 31, 2013

		2013	(Re	2012 stated - Note 12)
ASSETS				
CURRENT				
Cash (Note 4)	\$	503,992	\$	356,891
Short-term investments (Note 5)		441,712		399,880
Accounts receivable		28,772		17,480
Interest receivable		52,157		46,918
Inventory		770		900
Prepaid expenses		8,764	-	9,394
		1,036,167		831,463
RESTRICTED CASH AND INVESTMENTS (Note 6)		6,198,675		5,846,314
CASH SURRENDER VALUE OF LIFE INSURANCE	-	1,237,673		1,168,679
	\$	8,472,515	\$	7,846,456
LIABILITIES AND FUND BALANCE	ES			
CURRENT LIABILITIES				
Accounts payable	<u>\$</u>	49,394	\$	45,503
FUND BALANCES				
Operating funds		2,426,266		1,954,640
Flow through funds		643,182		574,978
Internally restricted funds		701,207		818,118
		805,834		622,812
Externally restricted funds		3,846,632	_	3,830,405
Externally restricted funds Endowment funds				
		8,423,121		7,800,953

ON BEHALF OF THE BOARD

Board Member

Board Member

Please see accompanying notes to financial statements



Statement of Changes in Fund Balances

Year Ended March 31, 2013

÷		Operating Funds	FI	Flow Through Funds	Inte Rest Fu	Internally Restricted Funds	Externally Restricted Funds		Endowment Funds		2013	20	2012
)	Restated	(Restated - Note 12)
NET ASSETS - BEGINNING OF YEAR													
As previously stated	А	1,966,643	\$	574,978	69	818,118	\$ 622	622,812 \$	3,830,405 S	\$	7,812,956 \$		4,621,691
Prior period adjustment (Note 12)		(12,003)		U		- 26			ĩ		(12,003)		
As restated		1,954,640		574,978		818,118	622	622,812	3,830,405		7,800,953	4,6	4,621,691
Excess of revenues over expenditures		622,168		۲		11			3 6		622,168	3,1	3,179,262
Transfer to restricted funds - external		(196,780)		1		ī	196	196,780	ï		,		
Transfer from restricted funds - external		13,758		H ₂		R2	(13	(13,758)	Ľ		ŧ		L.
Transfer from restricted funds - internal		143,678		35		(143,678)		ä	3		345		
Transfer to restricted funds - internal		(26,767)		3		26,767		,			1		ĩ
Transfer to endowment funds		(16,227)		ı		ı		Ē	16,227		ı		Ţ
Transfer to unrestricted funds		(137,772)		137,772		a		ä	Ĩ		1		J
Transfer from unrestricted funds		69,568	8	(69,568)		Ľ		i	Ľ	ł		1	•
NET ASSETS - END OF YEAR	69	2,426,266	69	643,182	S	701,207	\$ 805	805,834 \$	3,846,632	\$	8,423,121 \$		7,800,953



Statement of Revenues and Expenditures

Year Ended March 31, 2013

		2013	(Re.	2012 stated - Note 12)
REVENUES				
Designated donations	\$	163,573	\$	3,110,311
General donations		188,393	4	170,372
Increase in cash surrender value of life insurance		68,994		64,715
Investment income		150,068		70,224
Campaigns		135,500		49,000
Subsidy from Alberta Health Services		25,000		25,000
Bank machine commissions		18,507		22,268
Lifeline income		17,775		17,070
Insurance premiums		13,261		15,229
Realized gains on marketable securities		5,292		6,322
Unrealized gains on marketable securities		126,855	- w	86,337
		913,218		3,636,848
EXPENDITURES (Schedule 1)		319,182		310,021
EXCESS OF REVENUES OVER EXPENDITURES FROM				
OPERATIONS		594,036		3,326,827
Net program revenue (expenses)				
Festival of Trees (Schedule 2)		267,988		195,502
Visual Arts (Schedule 3)		(17,380)		(21,739)
Therapeutic Clown Program (Schedule 4)	-	4,453		(7,476)
		255,061		166,287
EXCESS OF REVENUES OVER EXPENDITURES BEFORE				
DISBURSEMENTS		849,097		3,493,114
DISBURSEMENTS				
Bursaries awarded		10,439		44,063
Equipment and donations		216,490		269,789
		226,929		313,852
EXCESS OF REVENUES OVER EXPENDITURES	\$	622,168	\$	3,179,262

Please see accompanying notes to financial statements



Statement of Cash Flows

Year Ended March 31, 2013

	2013	2012 (Restated - Note 12)
OPERATING ACTIVITIES		
Excess of revenues over expenditures	\$ 622,16	8 \$ 3,179,262
Items not affecting cash:		
Realized gains on marketable securities	(5,29	
Unrealized gains on marketable securities	(126,85	(86,337)
	490,02	1 3,086,603
Changes in non-cash working capital:		
Accounts receivable	(11,29	2) 65,392
Interest receivable	(5,23	
Inventory	13	0 1,374
Prepaid expenses	63	0 (9,394)
Accounts payable	3,89	1 (536,102)
	(11,88	(406,563)
Cash from operating activities	478,14	1 2,680,040
INVESTING ACTIVITIES		
Short term investments	90,31	5 (3,017,904)
Restricted cash and investments	(352,36	N 1 1 1
Cash surrender value of life insurance	(68,99	· · · · · · · · · · · · · · · · · · ·
Transfer to designated fund		(556,328)
Cash used by investing activities	(331,04	0) (2,834,585)
INCREASE (DECREASE) IN CASH	147,10	(154,545)
CASH - BEGINNING OF YEAR	356,89	1 511,436
CASH - END OF YEAR (Note 4)	\$ 503,99	2 \$ 356,891

Please see accompanying notes to financial statements

"Volunteerism is the voice of the people put into action. These actions shape and mold the present into a future of which we can all be proud. "

- Helen Dyer

Volunteers are a precious resource to the QE II Hospital Foundation

The QE II Hospital Foundation would like to express our appreciation for all who have volunteered, who gave their commitment, showed compassion, a kind word, a listening ear, an honest compliment or just the smallest act of caring to someone. We recognize that it only takes one volunteer to make a difference in a patient's life or the lives of their family. We are fortunate to have many volunteers touch many lives and it is because of their caring, hard work and dedication that we at the QE II Hospital Foundation say - Thank You!



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